

Returns Policy

Auslift Equipment allows return for any item purchased from our shop that arrives, faulty, damaged or not as described. You have 7 days to contact us regarding such an item and we will gladly exchange your item at our expense including postage or a FULL REFUND.

For any warranty returns within the items warranty period, please contact us directly and we will process the warranty claim for you directly with our suppliers. Please provide transaction ID for proof.

Please note that if you change your mind after we have sent your item, or within 7 days, please contact us directly to organise return at your expense plus a restocking fee of 20% of the item+postage cost. Returns must be sent completely intact and unopened and be able to be sold as new.

And approval must be given first from Auslift Equipment and credit note number issued before returns will be accepted.

Returns after 7 days will not be accepted.